

Flexible Housing Subsidy Pool

A Flexible Housing Subsidy Pool (FHSP) helps property managers and tenants to maintain a stable, supported relationship for smooth rental interactions.



What is an FHSP?

Flexible Housing Subsidy Pools (FHSP) are an emerging systems-level strategy to fund, locate, and secure housing for people experiencing homelessness in a more coordinated and streamlined way. The overall approach of an FHSP involves streamlining access to resources from public and private entities that offer financial assistance for rents with supportive services for tenants. The FHSP uses a prioritized list with eligibility criteria to match resources and housing to people experiencing homelessness.

How does the FHSP benefit property managers and owners?

Individualized Housing Placement



The FHSP is designed to centralize coordination of housing resources with dedicated staff at Benton County. Staff will match financial resources and supportive services with eligible households. The FHSP does an extensive assessment for all tenants and consults in partnership with community organizations to make successful matches with the right housing location.

High Occupancy / Low Turnover



Reduced unit turnover cost and lower vacancy loss. Targeting long-term tenancy and housing stability.

Reliable Rent Payment



The FHSP ensures on-time rental payments to property managers throughout the duration of the lease. The FHSP has financial resources for first and last month's rent and security deposits.

Ease of Management



Dedicated point-of-contact for tenant issues. Intensive case management and wrap-around services to support tenants and promote housing stability. FHSP is there to help support both the tenant and property manager, assisting with potential lease violations and supportive services.

Contact Us



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How the FHSP process works



1 Referrals and Program Participation

- Household or individual is referred from outreach worker or FHSP partnering agency to participate in the FHSP.
- FHSP Housing Navigation and Case Management engage household to complete client assessment and program participation agreement, preparing for their rehousing journey.

2 Housing Search and Placement

- FHSP Team works with FHSP participant and partnering property manager or owner to find an available housing match.
- All payments are paid directly to the property manager or owner. FHSP administers timely payments of financial housing support that fill gaps between other housing subsidies (e.g. section 8) including applications, deposits, and rental subsidies.
- FHSP also provides move-in assistance including moving costs or truck, furniture, and utility deposits or arrearages.

3 Maintaining Housing Stability

- FHSP Housing Navigation and Case Management support FHSP participant throughout their tenancy and work to resolve client-landlord issues at the earliest stages.
- If a conflict cannot be resolved, the housing coordinator and case manager work to move the client out of the housing unit so an eviction is not on the client's record and the property manager is able to quickly turn the unit.
- FHSP provides support throughout the moveout process including financial resources for all moveout costs that go beyond the security deposit.



An initiative of the Benton County Coordinated Homeless Response Office

